

**North Carolina Telecommunications Industry Association
Program Development Committee**

Herb Long, Ellerbe Telephone Chair
Hayden McKenzie, North State
Jeff Shipp, Star Telephone
Tracy Sternberg, Embarq
John Wicker, Lexcom

Tom Brady, CIENA
Hal Carnes, CBW Comm. Engineers
Jim Humphrey, Tyco Electronics Power
Tommy Nelson, Power and Telephone
Richard Royal, Nortel Networks
Ann Simpkins, Fair Point

Stan Pace, Verizon South; Board Liaison
Charles Pickelsimer, Citizens Telephone; Board Liaison

A G E N D A

December 11, 2007 9:00 A.M. Grove Park Inn, Asheville

Conference Call-In Number 1-888-390-0570, Code 9192354940

- I. Call to Order /Welcome Chairman Herb Long

- II. 2007 Financial Reports - Convention and Golf Tournament

- III. Event Evaluation Forms and Members Survey

- IV. 2008 Vision and Program Goals
 Customer Service Training

- V. Future Convention Dates – Proposals
 Pinehurst
 Wilmington
 Raleigh

- VI. Next Year's Committee Meeting Schedule

- VII. **Adjourn**