

NC Telecommunications Industry Association
Human Resources / Training Committee

Mission: "Provide resources to members on human resources and training issues."

Russell Green, Atlantic, Chairman
Ralph Cooke, Yadkin Valley
Kim Garner, Randolph TMC, Secretary
Richard Garner, CT Communications
David Hedrick, CT Communications
Debbie Johnson, Wilkes Telecommunications
John McElwrath, US LEC
Phoebe McGavock, Star TMC
Brad Miller, Citizens Telephone
Dan Bennett, Ellerbe Telephone, Board Liaison
Eddie Ritenour, Wilkes Telecom., Board Liaison

Angie Miller, Skyline TMC
Sara Puckett, Ellerbe Telephone
Al Quarles, Sprint
Nina Scott, Verizon South
Preston Sellers, CCCC
Dianne Sink, Lexcom
Daniel Talley, Madison River/ MEBTEL
Sandra Vaughn, Lexcom Telephone
Rex Walser, North State

January 23, 2004

A G E N D A

CT Communications

- I. Call to Order / Welcome / Introductions** **Russell Green, Chairman**
Appreciation to CT Communications, Meeting Host

- II. Introduction of Program** **Dianne Sink, Lexcom**
"Estate and Financial Planning"
Todd Jones, CFP, Vice President, CapFinancial Partners, LLC, Raleigh, NC

- III. Review October 17, 2003 Minutes**
Salary and Benefits Survey
"ECHO – Every Call Has Opportunities" Customer Service

- IV. NCTIA Marketing Brochure and Calendar of Events - 2004**

- V. Roundtable Discussions**

- VI. Next Meeting - April 30 at Randolph Telephone**

- VII. Adjourn**